



## ENHANCED VOICE SERVICES

### Individualized Dialing Plan

Convenient and easy, The NuVox Individualized Dialing Plan allows you to connect your business locations with easy dialing and no additional special equipment. Choose between 3-digit, 4-digit, or 5-digit dialing to access separate office locations, while saving money.

#### Example for Use

- ▶ Your company has one location in Nashville and one in Louisville. An employee in Nashville can reach an employee at the Louisville office by dialing only the specified dialing plan numbers.  
Nashville location: (615) 555-5471 = 5471  
Louisville location: (502) 555-5304 = 5304

#### Advantages of Individualized Dialing Plan

- ▶ Cost savings for your business
- ▶ Your choice of 3-digit, 4-digit, or 5-digit dialing
- ▶ No dedicated circuits or special telephone equipment required

### Queuing

No more busy signals! The NuVox Queuing service allows businesses to redirect calls into a waiting group until a line is available. A pre-recorded message greets your callers until a live person can address their needs. Queuing allows businesses to handle additional call capacity without adding additional lines.

#### Advantages of Queuing

- ▶ No additional lines or setup fees required
- ▶ Keeps you from missing calls
- ▶ Effectively gives your business more capacity without additional lines

To learn more about how your business can benefit from an Individualized Dialing Plan or Queuing, contact your NuVox Representative.

*Available in selected NuVox markets.*